

The Sanders Law Firm – Client Service Questionnaire

Please take a few moments to answer the following questions. This questionnaire is anonymous unless you choose to include your name below.

Client Name (optional) _____

Client Email: _____

1. Which attorney or paralegal assisted you? (List all that apply)

2. Please rate the following areas regarding your experience with our firm:

a. Attorney/Paralegal's Understanding of your Case & Goals

Satisfied

Dissatisfied

b. Communication with Attorney/Paralegal Throughout Case

Satisfied

Dissatisfied

c. Responsiveness of our Firm

Satisfied

Dissatisfied

d. Service and Effectiveness of Attorney/Paralegal

Satisfied

Dissatisfied

e. Quality of Work

Satisfied

Dissatisfied

f. Understandable, Accurate and Timely Legal Documents

Satisfied

Dissatisfied

g. Concern for you as a client

Satisfied

Dissatisfied

3. Would you recommend our services to your family, friends, and/or colleagues?

Yes

No

4. Are there any comments and/or suggestions you would like to voice?

Thank you for participating in our Client Service Questionnaire.

Your feedback is very valuable to our firm, and our commitment to client satisfaction.